

letter from the president and CEO



With your continued, steadfast support, along with the incredible efforts of CARE's staff around the world, we launched our largest humanitarian response since our founding, delivering lifesaving assistance to over 92 million individuals across more than 100 countries.

This has been a year full of uncertainty, requiring flexibility, creativity, innovation, and above all, resilience—the resilience of CARE staff, our partners, and the people we serve. When we began fiscal year 2020, we were reflecting on our 75th anniversary and the audacity that so well characterized the small group of Americans who came together in 1945 to launch a simple but powerful idea: the CARE Package. In the face of enormous challenges, thanks to the courage and entrepreneurial spirit of a few, CARE delivered more than 100 million CARE Packages to World War II survivors and families around the world.

While our work this past year was transformed by a global pandemic, I feel incredibly grateful and proud that with your support, the CARE team continued to demonstrate the same audacious spirit and agility that our founders did 75 years ago. From the onset of the pandemic, our teams quickly mobilized to reach over 10 million people in 59 countries by the end of June.

We provided more than 300,000 households with cash and over 2 million with clean water and hygiene kits to help combat the virus.

For the first time in our history, we launched the CARE Package as part of our programming in the U.S. This direct response to the COVID-19 pandemic saw more than 450,000 CARE Packages delivered across five states in just a few months.

Within the context of the pandemic, we are continuing to lead groundbreaking efforts to uplift women and girls as key agents of change within their communities, recognizing that their voices are critical to combating the pandemic and ensuring lasting change in the fight against poverty. We have also continued to strengthen community resilience and response to disasters, protracted conflicts, and climate crises that are devastating vulnerable populations. In Yemen and Syria, for example, our work has remained strong and critical.

As we work toward more hopeful days ahead, CARE is committed to ensuring fast and fair distribution of the COVID vaccine as part of our long-term focus on defeating poverty and achieving social justice with the world's most vulnerable and hardest to reach. Through the strength of our public and private partnerships, as well as our expertise, we are committed to being part of the solution that ensures we are all safe from this virus.

CARE is crafting a 2030 Vision that will lay the groundwork for us to work in a world that is increasingly complex yet increasingly connected. While the journey ahead will present great challenges, particularly in light of the havoc wrought by the global pandemic, we continue to be inspired by our founders, our supporters, and advocates who share our dream to build a more equitable future for all.

Thank you for your trust in and commitment to CARE.



Michelle Hung

Michelle NunnPresident and CEO

2020 CARE by the numbers

PROJECTS





Equipped
33.8 million
people with
information and access
to sexual, reproductive,
and maternal health
resources.



Served **28.8 million** people through humanitarian response.

44% of projects engaged in advocacy.



2.6 million women by expanding access to financial services, employment, and equitable wages.

COUNTRIES

PEOPLE SERVED





Supported **22.6 million** people as they increased their food security and resilience to climate change.



Helped **2.4 million** people live a life free from violence.



39% of all projects tested new ways to fight poverty.





Keeping Communities Healthy in Sierra Leone

Rosaline, 29, is a nurse. CARE is a partner of the Kakoya health facility in Koinadugu district, where she works.

Rosaline was a frontline worker during the Ebola outbreak in 2014 and 2015. Today, she is playing a pivotal role in her community's response to the coronavirus pandemic.

"Infection prevention and control is our first area of work," says Rosaline. "We do community engagement meetings; we do our outreach."

Rosaline takes her motorcycle and goes out to nearby communities. She sits with people to explain COVID-19 and how they can protect themselves. "They trust me because I've come from them, I was born in this area and they know me. So, they know to trust me when I tell them that this is important."

"I became a health worker because my father died from sickness," Rosaline says. "I wanted to save people's lives in my community."





Education and Work for Women and Girls

Niger: From Frocks to Masks

When Aïchatou Cheitou's village savings group members lost their jobs due to COVID-19, and sales dried up at her husband's small store, Aïchatou's worries spurred her to action.

Before COVID-19, Aïchatou, 33, made her livelihood by sewing,, using a machine provided to her group by CARE and the local organization Leadership Challenge. Aïchatou and other sewers from the savings co-op quickly switched to producing masks in response to the pandemic. They've made more than 10,000, creating a new stream of income in the process and keeping their business—and their families—alive.

"We also produced soap and ointment and distributed it among all members," Aïchatou says. "And we agreed to buy food in bulk, and redistribute it among the members." The group members pooled their funds to buy enough rice, maize, and millet and share it so that families could have three meals a day.





Bringing Back an Icon

In the shadow of WWII, a small group of Americans came together to help millions of Europeans with a simple but powerful plan: the CARE Package®.

This innovative idea sparked an American movement that would deliver more than 100 million CARE Packages containing food and medicine to people in need worldwide, along with the tools and supplies needed to rebuild their lives.

Today, COVID-19 is pushing families to the brink, depleting resources, livelihoods, and communities' ability to cope. In response, CARE has revived the CARE Package, providing vital hygiene supplies, meals, and gestures of thanks to those on the front lines of this crisis—and, for the first time in our history, to families in the U.S.

Learn how to be a part of the CARE Crisis Response Campaign or send a CARE Package at **carepackage.org**.



Featured Program: HATUTAN

Begun in Timor-Leste in 2018, HATUTAN is a \$26 million, five-year program to improve literacy, health, and nutrition outcomes in preschools and primary schools. In partnership with the Government of Timor-Leste and development stakeholders, HATUTAN aims to strengthen literacy; education; nutrition; health; water, sanitation, and hygiene; and gender equality in four municipalities.

When schools were closed and communities locked down to stop the spread of COVID-19, HATUTAN distributed food supplies and reading materials to thousands of households whose children would usually attend pre-primary and primary schools. The food distribution ensured that children had continued access to nutritious food at home, and the educational books encouraged home-based learning and reduced learning losses in an uncertain time.

8



Working for Justice: Three Years of Displacement

In 2017, hundreds of thousands of Rohingyas fled violence in Myanmar. Today, nearly 1 million have settled in Cox's Bazar, the world's most overcrowded refugee camp, amid a challenging humanitarian situation.

Now the COVID-19 pandemic has added another challenge of complexity to their lives. CARE has responded to this crisis from the start, coordinating and providing essential services and infrastructure in three camps, including health and hygiene supplies, handwashing stations, and health centers.

Amid the difficulties of daily life, there is optimism: children at play, friendly soccer matches, and the deep hope in mothers' eyes as they care for their infants, that there will be a better and more beautiful world for them in the future.



Schools reopened in July 2020, and the project resumed planned activities with an increased focus on hygiene, handwashing, and engaging communities in health awareness messages. Through collaboration with municipal-level COVID-19 task forces, household hygiene packages were delivered door-to-door to members of Village Savings and Loan groups in the four municipalities targeted by HATUTAN. Each package included two bars of soap, instructions for building handwashing stations, a physical distancing poster, a sticker expressing the benefits of soap, and a COVID prevention poster.

As a result of the combined efforts to support Timor-Leste's COVID-19 response plan, the proportion of schools with handwashing stations increased from 10% to 72%, helping to mitigate disease transmission risks for students and teachers.

2020 **Global** Reach

CARE International Country Presence for FY20:

- 1. Afghanistan 2. Albania[¥] 3. Armenia* 4. Australia* 5. Austria* 6. Azerbaijan¥ 7. Bangladesh 8. Belgium 9. Benin 10. Bolivia¥ 11. Bosnia and Herzegovina 12. Brazil¥
- 50. Laos 13. Burkina Faso 51. Lebanon 14. Burundi 52. Liberia 15. Cambodia 16. Cameroon 17. Canada" 18. Chad 56. Malawi 19. Colombia 57. Mali 20. Costa Rica¥ 58. Mexico¥ 21. Côte d'Ivoire
- 23. Cuba 24. Czech Republic* 25. Democratic Republic of the Congo 26. Denmark** 27. Ecuador 28. Egypt** 29. El Salvador*
- 30. Ethiopia 31. Fiji¥ 32. France**

22. Croatia¥

- 33. Georgia" 34. Germany* 35. Ghana
- 36. Greece¥ 37. Guatemala

- 40. Honduras 41. India**
 - 42. Indonesia* 43. Iraq 44. Italy¥ 45. Japan* 46. Iordan

38. Guinea

39. Haiti

- 47. Kenya 48. Kiribati* 49. Kosovo
- 53. Luxembourg** 54. Macedonia¥ 55. Madagascar
- 59. Montenegro* 60. Morocco** 61. Mozambique 62. Myanmar 63. Nepal 64. Netherlands** 65. Nicaragua^{*}
- 66. Niger 67. Nigeria 68. Norway*
- 69. Pakistan 70. Panama¥
- 71. Papua New Guinea
- 72. Peru** 73. Philippines 74. Romania 75. Rwanda 76. Samoa¥

77. Senegal¥ 78. Serbia 79. Sierra Leone 80. Solomon Islands* 81. Somalia 82. South Africa¥ 83. South Sudan 84. Sri Lanka* 85. Sudan 86. Switzerland 87. Syria¥ 88. Tanzania 89. Thailand* 90. Timor-Leste 91. Togo 92. Tonga¥ 93. Turkey 94. Tuvalu* 95. Uganda 96. United Kingdom** 97. United States of America" 98. Vanuatu 99. Venezuela¥ 100. Vietnam 101. West Bank & Gaza 102. Yemen 103. Zambia 104. Zimbabwe



- Geneva, Switzerland[^]
- Brussels, Belgium[^] London, UK[^]
- New York, United States

Other CARE Entities

Belgium[®] (Fundraising office of CARE France)



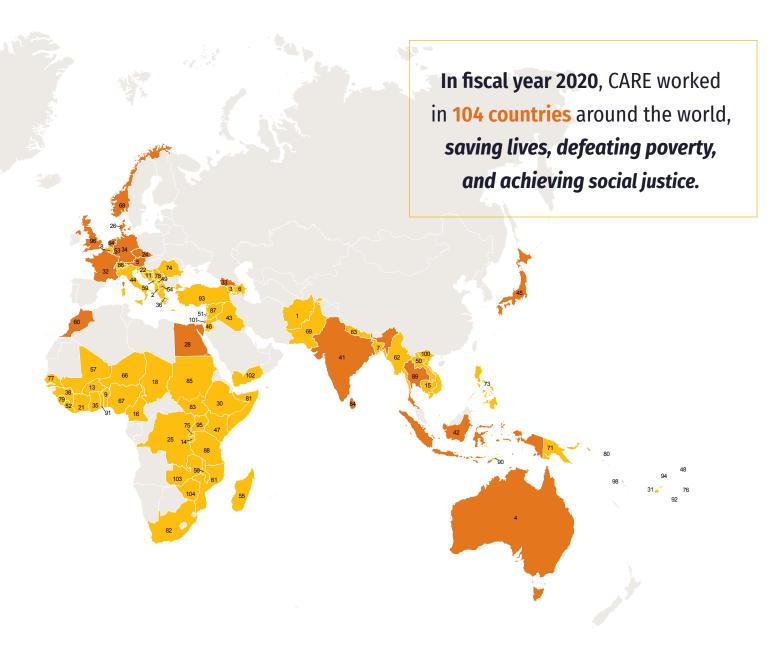
REACH BY REGION

Latin America and Caribbean

- 1.1 million people
- 132 projects
- 11 countries

West **Africa**

- 5.3 million people
- 179 projects
- 12 countries



- ** CARE International Members, Affiliates and Candidates¹.
- ¥ Limited CARE presence, mostly working through strategic partnerships.
- CI Secretariat offices in Switzerland, Belgium, and the United States are part of CARE's international advocacy and humanitarian work.
- Other CARE entities and/or sub-offices with a strong focus on fundraising.
- 1 CARE International Members, Candidates, and Affiliates may implement projects and initiatives in their own countries.

CARE International acknowledges the existence of divergent views to certain territories. CARE International aligns with United Nations-sourced maps for consistency purposes; this use does not imply a political statement on any given country or territory.

East, Central, and Southern Africa

- 15.1 million people
- **356** projects
- **15** countries

Middle East, North Africa, and Europe

- 6.1 million people
- **247** projects
- 28 countries

Asia and the Pacific

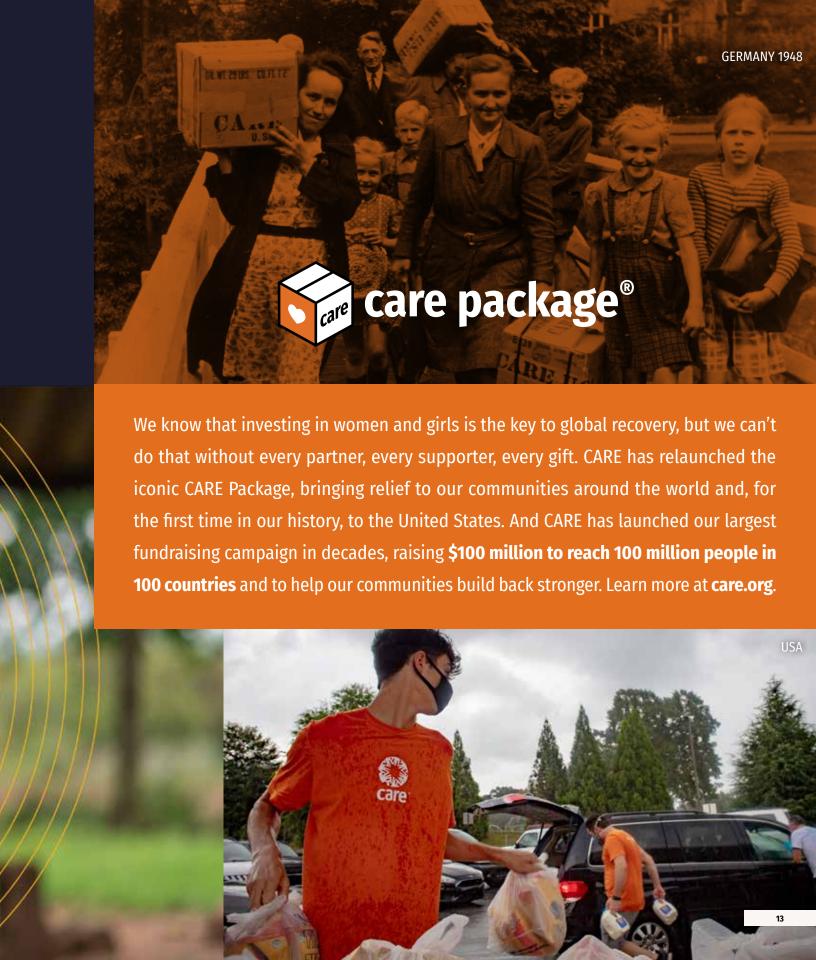
- 64.8 million people
- 413 projects
- 23 countries



Not since CARE's founding 75 years ago have we faced a truly global challenge like the COVID-19 pandemic.

CARE was built





featured foundations

The Bill & Melinda Gates Foundation has been a core CARE partner since 2001, contributing vital resources to women's empowerment, advocacy, food security, health, family planning, water and sanitation, emergency response, and livelihood programming. This year, the Gates Foundation continued to support CARE's Advocacy and Learning Tours program, fueling CARE's efforts to raise awareness about the positive reach and scope of U.S. development assistance. Building on a shared commitment to gender equality, the foundation provided additional resources to CARE's financial inclusion work in Uganda, which is generating evidence around women's empowerment as part of savings programming. New investments bolstered CARE's monitoring, evaluation, and learning capacity; fueled policy analysis efforts in Ethiopia; and highlighted key learnings from CARE's work with health systems in fragile settings like South Sudan. Efforts expanded to reduce maternal and neonatal mortality in the Indian state of Bihar as part of the foundation's ongoing support to strengthen the government health system in partnership with CARE. An integrated data system to monitor and validate the program also was introduced, as well as resources for nutrition technical leadership and ongoing support for the elimination of visceral leishmaniasis in Bihar and Iharkhand.

The Rockefeller Foundation pledged its support to the CARE Package Relief program, providing lifesaving food and services to the most vulnerable people in Louisville, Kentucky, and Houston, Texas, while also putting people back to work. The effort builds partnerships with gig economy platforms to provide service organizations with the surge workforce needed to reach radically more people in need and resource their ability to book this work as paid, on-demand jobs. The program will deliver 175,000 meals and support fair wages for gig workers while serving their neighbors.

Bloomberg Philanthropies continued to support an exciting and innovative new approach to CARE's Village Savings and Loan Association (VSLA) model in Tanzania. Through the partnership, CARE facilitates group-driven investments in a range of economic activities, with the ultimate goal of leveraging the VSLA platform into vehicles for collective, enterprise-level investments to accelerate progress toward women's access to markets, engagement in value chains, increased and recognized income contributions, and decision-making authority through economic autonomy. Additionally, CARE partnered with Bloomberg Philanthropies to expand the global COVID-19 response by testing and scaling key community and frontline health innovations in Tanzania to adapt to other CARE health programs around the world. This work enables CARE to align closely with critical partners at the regional level and ultimately feeds learnings into Tanzania's national-level infectious disease control strategy, including for COVID-19 response.



Eleanor Crook Foundation partnered with CARE on two important efforts to increase support for nutrition advocacy, including a research project on USAID's Feed the Future initiative and adapting CARE's advocacy work to the pandemic. This included support for the virtual CARE National Conference, which reached 400,000 viewers in at least 75 countries to build crucial support for the foundation's and CARE's advocacy priorities.

The David and Lucile Packard Foundation

supported CARE to provide COVID-19 relief around the world, with a particular focus on women and girls. As an early partner in the pandemic, Packard provided essential capacity to equip CARE to quickly expand response efforts to 59 countries by June and reach over 10 million people with speed and flexibility.



Together, we have made a difference.

Companies coming together to support CARE's Crisis Response Campaign

Many of CARE's longstanding partners, including Cargill, The Coca-Cola Company, The PepsiCo Foundation, and UPS, made immediate and significant investments in CARE's COVID-19 response, helping us provide more than 10 million people worldwide with clean water; hygiene kits; access to food, shelter, and cash; and protection from gender-based violence within the first few months of the pandemic. Abbott has helped us train community health workers and provide wages for women. With funding from Mars, we were able to ensure that more than 1 million women found innovative ways of earning income, boosting gender equality and business opportunities. Our partnerships with Gap Foundation, Mastercard, and P&G's Olay brand enabled us to launch a new CARE Package® to send funds, food, and relief to thousands of people in the U.S.

Thank you to all of our FY20 Corporate Crisis Response Campaign Partners (\$100K+): Abbott, Bank of America, Cargill Inc., The Coca-Cola Company, Colgate-Palmolive, Gap Foundation, IMVU, Mars Inc., Mary Kay, Mastercard, Mondelēz International Foundation, Morgan Stanley, P&G's Olay brand, The PepsiCo Foundation, The Pfizer Foundation, and The UPS Foundation.



MARS

Mars Inc.

CARE and Mars Wrigley have been partners since 2015 and are building on the success and learnings of their Village Savings and Loan Association (VSLA) initiative, aimed at women's social and economic empowerment in cocoagrowing communities in Côte d'Ivoire and Ghana. With an additional \$10 million investment from Mars, CARE will expand the VSLA program to reach another 50,000 people by 2025.

Through the CARE partnership, DOVE® Chocolate—a Mars Wrigley Confectionery brand—builds financial skills, offers guidance, and promotes resources, including VSLAs, to empower female farmers and increase their voice in financial decisions. Mars also engages consumers to join its mission to empower female cocoa farmers by donating to CARE through the sales of specially marked products from its DOVE® Chocolate.



Mastercard

CARE and the Mastercard Center for Inclusive Growth have partnered to broadly reach 3.9 million entrepreneurs in Peru, Pakistan, and Vietnam. Together we will empower entrepreneurs with tailored business tools and financial resources to achieve their goals while lifting up their employees, families, and communities. At least 50% of the businesses reached will be women-owned or -operated. The Ignite program takes a market-based approach to support the growth of women entrepreneurs that is sustainable and scalable. Locally, CARE will partner with financial service providers, helping them to adapt existing products and services supporting micro and small businesses. Methods will include joint marketing and outreach campaigns focused on entrepreneurship and direct services like loans, business networking, mobile business tools, and business loans. This growing partnership, funded with a grant of \$5.26 million from the Mastercard Impact Fund, reaffirms Mastercard and CARE's commitment to women's economic empowerment.

donors and partners

Global Leadership Society

Cumulative Lifetime Giving: \$1,000,000+

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Alliance for a Green Revolution in

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Nancy K. Anderson

The Annenberg Foundation

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Foundation

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Baxter International Foundation

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Global Leadership Society

FY20: \$1,000,000+

Abbott

Anonymous

Bloomberg Philanthropies

Margaret A. Cargill Philanthropies

The Coca-Cola Company

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The MathWorks Inc.

Proctor & Gamble Company

Sall Family Foundation

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Estate of Julia Van Munster

Thomas L. Williams Trust

Founder's Council Violeta **Chunchu Society**

FY20: \$500,000-\$999,999

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Ripple

SAS Institute Inc.

Founder's Council Lydia Marshall Society

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Amway

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Paul and Mary Jan Bancroft

Benevity

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Center for Disaster Philanthropy

Deloitte

Facebook

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Global Environment Technology

Foundation

Humanity United

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Liao)

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Chang K. Park

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FY20: \$100,000-\$249,999

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Foundation

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Twilio.org Impact Fund

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Founder's Council Lincoln Clark Society

FY20: \$25,000-\$99,999

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LETTER FROM THE CFO

2020 was an extraordinary year in many respects, with the COVID-19 pandemic impacting every single country on the planet. As a humanitarian organization, CARE faced two challenges: to adapt our global operations to ensure the continued delivery of services in new ways around the world, and to step up our public information, advocacy, and fundraising campaign to raise additional resources to help millions of people adapt their livelihoods and stay safe. CARE successfully implemented our business continuity plans and met these challenges head on. As a result, we were able to serve 92 million people in over 100 countries, which for the first time ever included assisting families in the United States.

As we approach the 75th anniversary of the delivery of the first CARE Package to the people of war-torn Europe in May 1946, we are proud to continue to use the resources entrusted to us efficiently—in 2020, we directed 92% of our total expenses to program activities.

While our program expenses increased by 10% to \$608 million this year, we were able to reduce the costs of our supporting activities by 9%, to \$51 million.

We are grateful for the generous support from hundreds of thousands of private donors in the United States and dozens of governments and institutions around the world, which enables us to advance our mission to save lives, defeat poverty, and achieve social justice. We count on your continued support in 2021 so we can continue to innovate and adapt our work and deliver quality services in a rapidly changing world where the needs have only grown since the start of the pandemic.

Thank you,

Peter Buijs

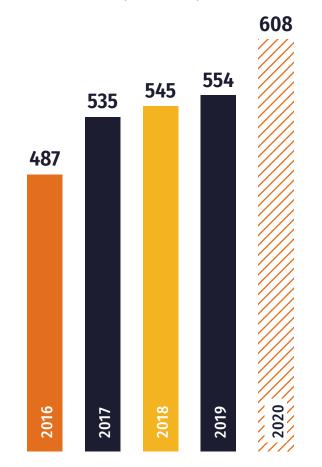
Chief Financial Officer



We are proud that we were able to **grow** program expense over time, by **25%** from 2016 to 2020.

Program Expense Growth

(in millions)



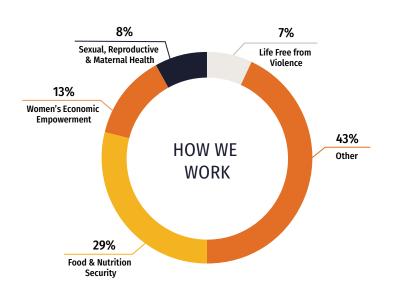
CARE USA CONSOLIDATED STATEMENT OF ACTIVITIES

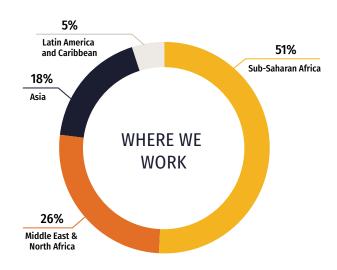
For the Years Ended June 30, 2020 and 2019

	Without Donor Restrictions		With Donor Restrictions		Total 2020		Total 2019	
Support								
Private contributions	\$	76,493	\$	41,880	\$	118,373	\$	159,770
United States government		197,977		_		197,977		187,084
CARE International		189,791		-		189,791		175,799
Other institutional donors		105,017		-		105,017		85,629
Other revenue		3,352		17		3,369		5,219
Satisfaction of restrictions		86,002		(86,002)		_		_
Total support		658,632		(44,105)		614,527		613,501
Expenses								
Program activities		608,130		-		608,130		554,366
Supporting activities		51,210		_		51,210		56,307
Total expenses		659,340		_		659,340		610,673
Investment income and other gains and losses		2,584		(1,873)		711		12,201
Total changes in net assets		1,876		(45,978)		(44,102)		15,029
Net assets, beginning of year		64,846		311,152		375,998		360,969
Net assets, end of year	\$	66,722	\$	265,174	\$	331,896	\$	375,998

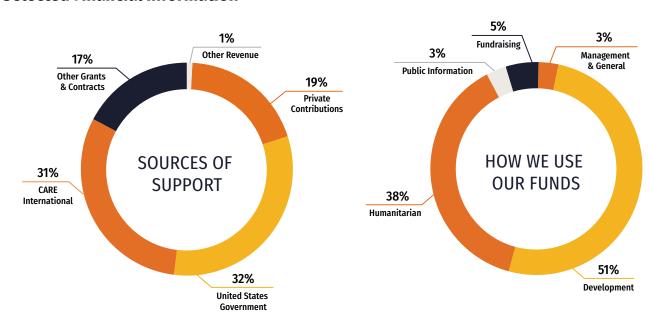
FINANCIALS AT A GLANCE

Program Work Overview





Selected Financial Information



OUR VISION

We seek a world of hope, tolerance, and social justice, where poverty has been overcome and all people live with dignity and security.

OUR MISSION

CARE works around the globe to save lives, defeat poverty, and achieve social justice.

OUR FOCUS

We put women and girls in the center because we know that we cannot overcome poverty until all people have equal rights and opportunities.

OUR VALUES

Transformation
Integrity
Diversity
Excellence
Equality







75 YEARS OF Care

This year, join us as we face global challenges together, standing alongside our communities and showing the world that Americans CARE.

DONATE

Your gift today can help change the world of tomorrow.

Visit: care.org

Email: info@care.org

Call: 1-800-521-CARE (2273)

Mail: CARE Gift Center

P.O. Box 1870 Merrifield, VA 22116 **Future Gifts**

Help CARE fight poverty through a bequest. Contact Planned Giving at **1-800-752-6004** for information about including CARE in your estate planning.

ACTIVATE

Join the conversation.

Mobilize your networks to show that **Americans CARE**.

☑ @careorg

☑ @care

f carefans

in CARE

ADVOCATE

Speak up! Join CARE Action and raise your voice in the fight against extreme poverty. Call, meet, inform your elected leaders. **careaction.org**



JOIN US!

care.org/careers

care.org/volunteerinatl



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San Francisco

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1100 17th Street NW, Suite 900 Washington, D.C. 20036

Please send donations to CARE's gift processing center rather than field offices:

CARE Gift Center P.O. Box 1870 Merrifield, VA 22116





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